

Standardization in Nursing Documentation and Improving Nurse's Satisfaction levels

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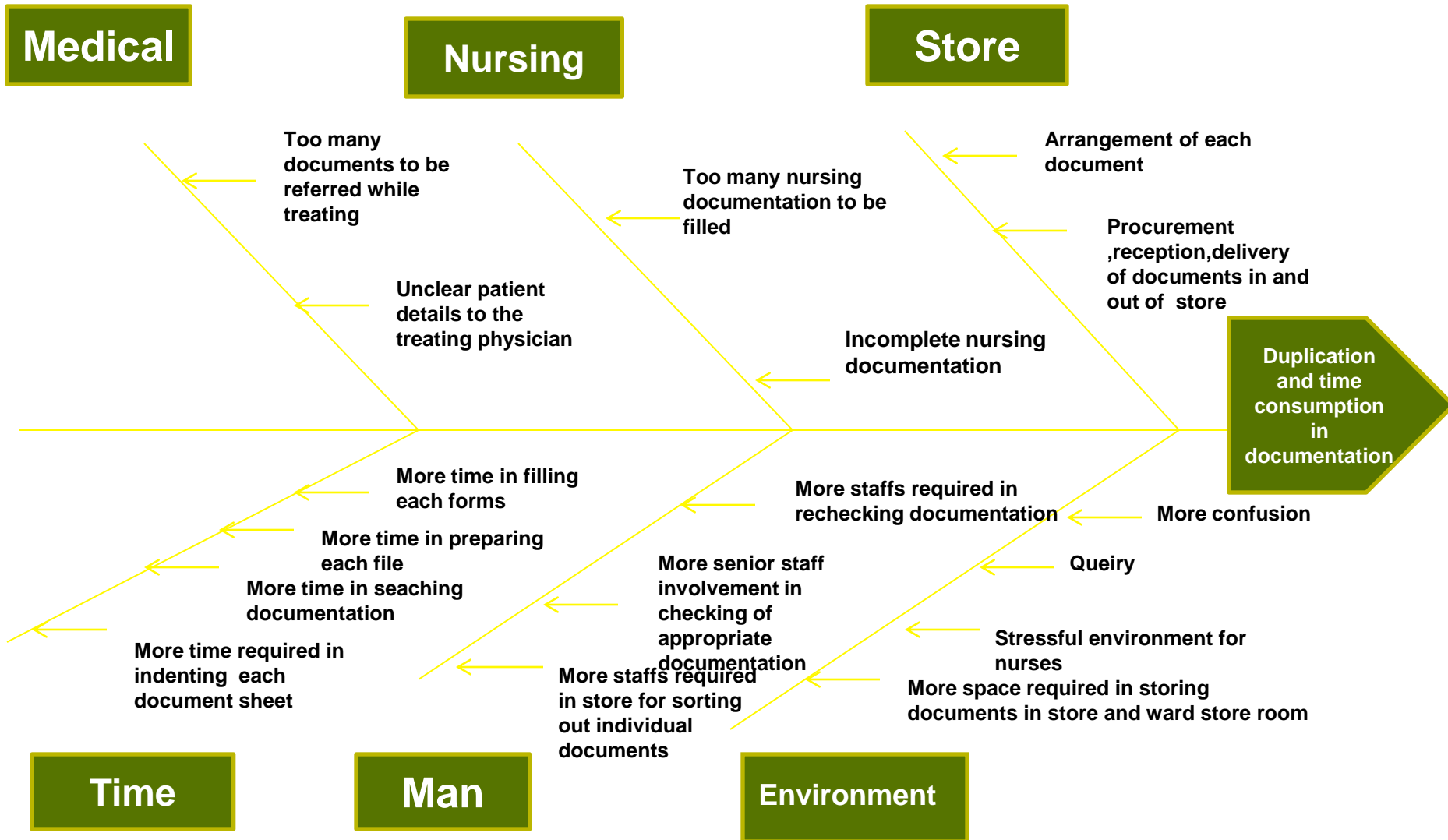


BACKGROUND OF THE STUDY



- ❖ Documentation is an integral part of delivering care
- ❖ It is an important method of communication that is patient focused and essential.
- ❖ Time nurses spend with patients is associated with improved patient outcomes, reduced errors, and patient and nurse satisfaction

FISH BONE DIAGRAM:



NEED OF THE STUDY

- ❖ Multiple documents in recording a single data
- ❖ Nurses accountable for the data keeping
- ❖ Missing and incomplete data leading to physician and nurses dissatisfaction

With the current amount of paperwork, nurses are unable to prioritize their work and focus on patient care

AIM & OBJECTIVES :

- ❖ To reduce the total number of nursing documents
- ❖ To reduce total time taken to complete documentation
- ❖ To reduce the overall cost involved in inventory management
- ❖ To improve nurses and physicians satisfaction in nursing documentation

ACTION PLAN

Brainstorming regarding the issue (Nurses & Doctors)



Common consensus of lesser no of documents



Collation of data in a single sheet



Formulation of Daily Nurses Flow Sheet

(Vital signs, Pain score, Braden score, Morse score, National Early Warning sign score, Visual Infusion Phlebitis Score, Intake & Output Chart, Plan of care, Nursing Care plan, Nurses Notes & record of shift handover details.)

DAILY FLOW SHEET

S.L. RAHEJA HOSPITAL & HEALTH ASSOCIATES

DAILY NURSES FLOW SHEET PATIENT'S NUMBER _____

Patient Name: _____, Age: _____, Sex: _____, Room No: _____, Ward: _____, Date: _____
 Referral: _____, Admitted: _____, Discharged: _____, Transfer: _____, Status: _____

| Time | 0 | 5 | 10 | 15 | 20 | 25 | 30 | 35 | 40 | 45 | 50 | 55 | 60 | 65 | 70 | 75 | 80 | 85 | 90 | 95 | 100 | |
|--------------|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|--|
| Room No | | | | | | | | | | | | | | | | | | | | | | |
| Admission | | | | | | | | | | | | | | | | | | | | | | |
| Discharge | | | | | | | | | | | | | | | | | | | | | | |
| Transfer | | | | | | | | | | | | | | | | | | | | | | |
| Bed Occupied | | | | | | | | | | | | | | | | | | | | | | |
| Grand Total | | | | | | | | | | | | | | | | | | | | | | |

NURSES PLAN OF CARE

| Category | Priority | 0 | 5 | 10 | 15 | 20 | 25 | 30 | 35 | 40 | 45 | 50 | 55 | 60 | 65 | 70 | 75 | 80 | 85 | 90 | 95 | 100 |
|-----------------------|------------------|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|
| Vital Signs | Temperature | | | | | | | | | | | | | | | | | | | | | |
| | Pulse | | | | | | | | | | | | | | | | | | | | | |
| | Respiration | | | | | | | | | | | | | | | | | | | | | |
| | Blood Pressure | | | | | | | | | | | | | | | | | | | | | |
| Patient Assessment | General | | | | | | | | | | | | | | | | | | | | | |
| | Head | | | | | | | | | | | | | | | | | | | | | |
| | Heart | | | | | | | | | | | | | | | | | | | | | |
| | Lungs | | | | | | | | | | | | | | | | | | | | | |
| Nursing Interventions | Medication | | | | | | | | | | | | | | | | | | | | | |
| | Wound Care | | | | | | | | | | | | | | | | | | | | | |
| | Fluid Management | | | | | | | | | | | | | | | | | | | | | |
| | Pain Management | | | | | | | | | | | | | | | | | | | | | |
| Patient Education | Medication | | | | | | | | | | | | | | | | | | | | | |
| | Wound Care | | | | | | | | | | | | | | | | | | | | | |
| | Fluid Management | | | | | | | | | | | | | | | | | | | | | |
| | Pain Management | | | | | | | | | | | | | | | | | | | | | |



FACTS AND NUMBERS:

➤ **Sample Size:**

50 nurses and 5 doctors

➤ **Period of study:**

2nd Nov'15 - 4th Jan'16

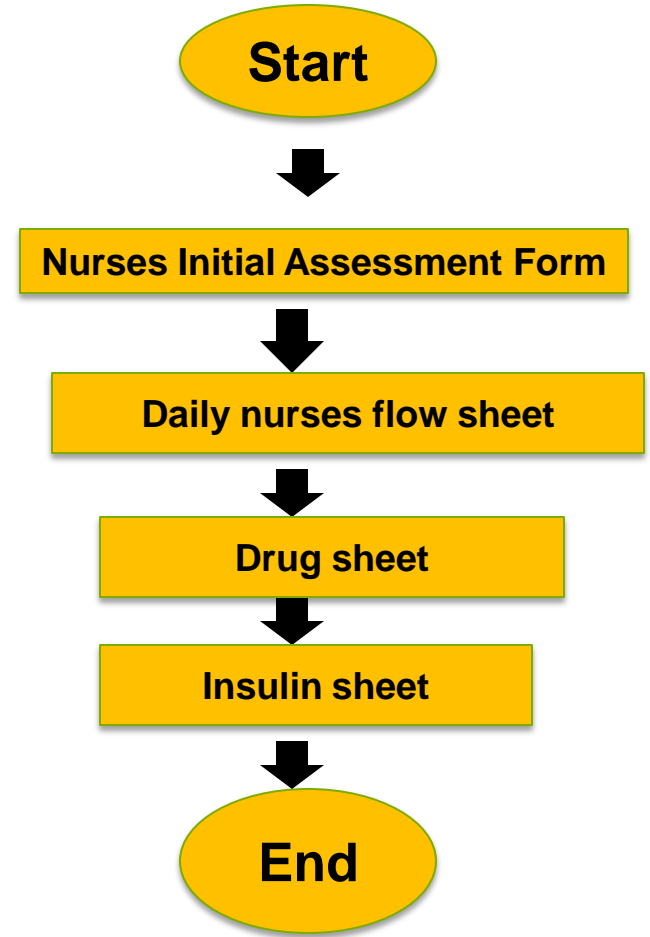
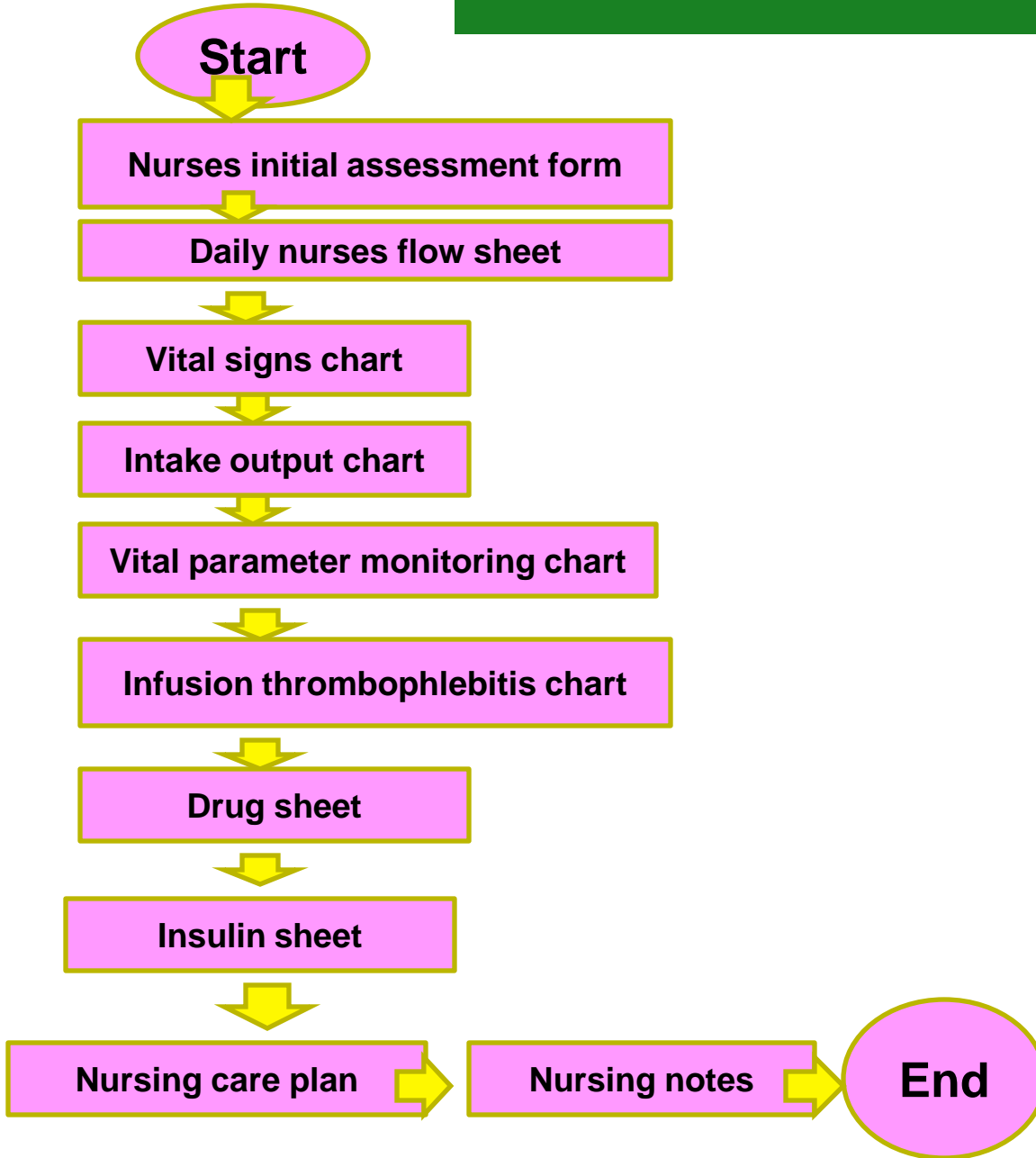
➤ **Sampling technique:**

Random convenient sampling

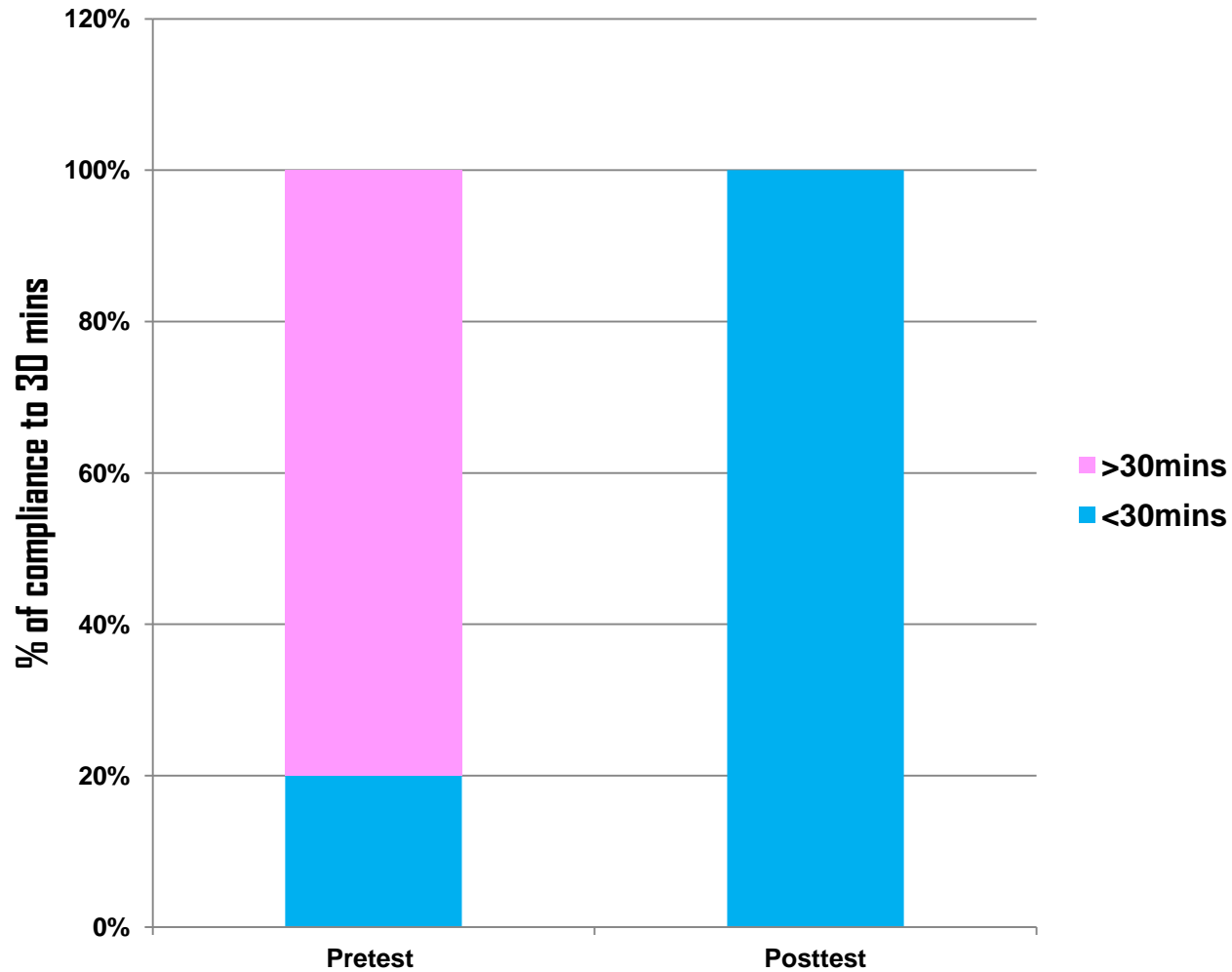
AFTER

PROCESS MAPPING

AFTER

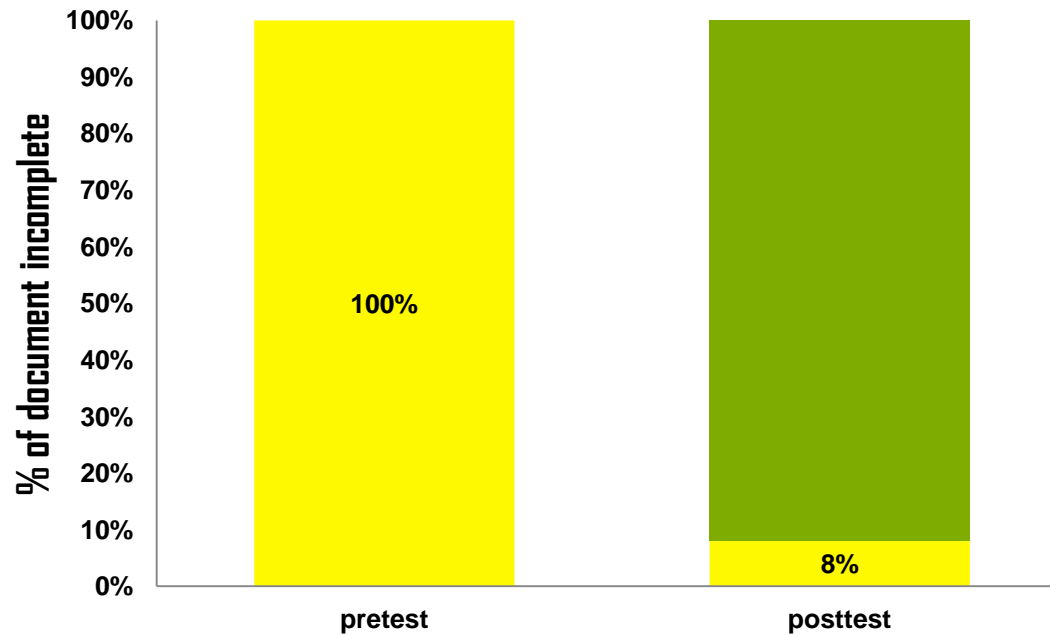


ANALYSIS & RESULTS



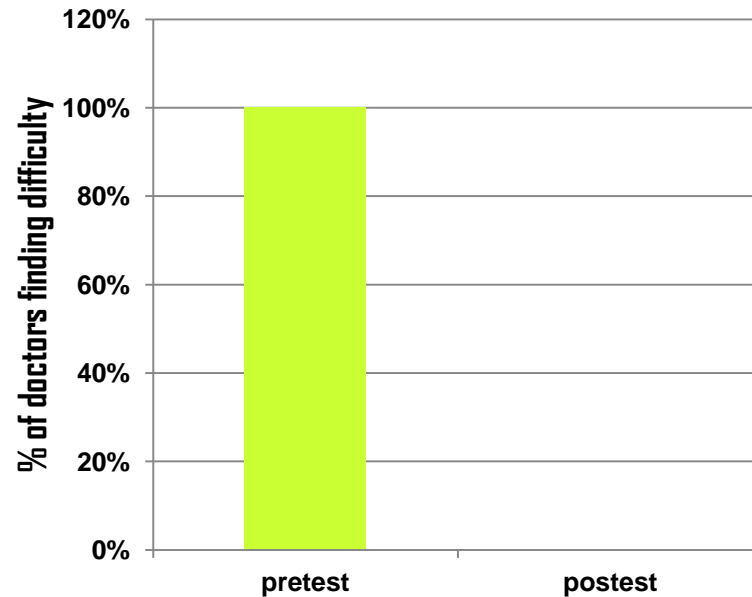
Total time to complete entire documents

ANALYSIS & RESULTS



Incompleteness of documentation

ANALYSIS & RESULTS



Difficulty in referring Nsg documentation by doctors

CONCLUSION

- Daily flow sheet is a comprehensive with patient information at a glance
- Easy to document and maintain
- Saves time for health care team

Yes, I charted that I charted
what I previously charted.

Wait, hold on I have
to chart that I told
you about my
charting.



THANK
YOU